

Cuyahoga Community College

Community College Serving Over 26,000 Students Annually

Industry: Education

Testimony: “Tri-C’s business intelligence solution, ‘One Institutional Intelligence’, allowed College leaders to understand how the class drop policy impacted community college students. By making a drop policy change, the College increased student retention by nearly 500 students per semester and increased tuition revenue by \$260,000 per semester.”

“Tri-C paid for its BI solution in less than a year!”

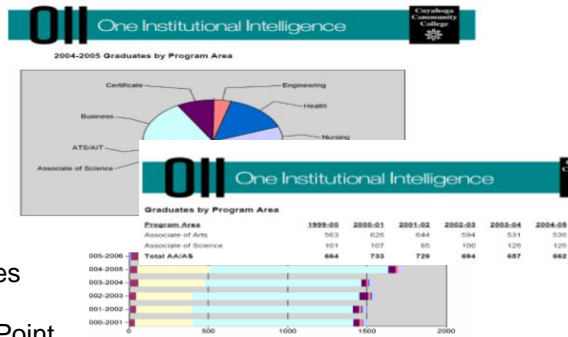
—College VP

Role: Business Intelligence Design and Implementation

Business Challenge: This College needed an analytical environment to support Institutional Research, Financial & Business Services, Enrollment Management and the Academic Departments. The solution needed to collect data from the College’s main student registration system, derive time sensitive new data, and manage enrollment as well as track student success.

Solution:

- Data integrated web-based application
- Heavily dashboard driven
- Automatically derive student persistence data like new, continuing and returning student status
- Demographic and academic performance segmentation



Technologies: Microsoft SQL Server, Analysis Services and Reporting Services
Microsoft ProClarity and Performance Point